

# Quick Start

Setting up your new Non-Intrusive Monitoring System

**Thank-you** for choosing to install HomeEXCEPT. **Let's get started!**

1

## Gather your System Components

Your HomeEXCEPT monitoring system comes with everything you need. In the kit, you'll find: a gateway, power cord, ethernet cable, sensors + attachment materials.

2

## Connect the Gateway

Attach the power cord to the USB-C port (a) on the gateway and plug it in. A solid RED light means it now has POWER. Connect the gateway (b) to your internet router with the blue ethernet cable (c). A flashing GREEN light where the ethernet cable plugs into the router means you're CONNECTED!


3

## Get the HomeEXCEPT app

Install the app from the app store for iOS or Android (d). Open the app and enter the subscriber's mobile number followed by the authentication code you receive via text.

4

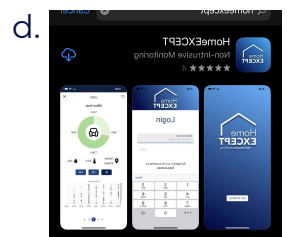
## Activate & Attach your Sensors

Open the sensor casing and remove the plastic battery tab from inside (e). From the main app menu: Sensors >  > + (Add). Place the top of your mobile phone on the sensor (f) and "scan." A GREY checkmark indicates SUCCESS! Add a group (ie. "Mom's House"), Select the object type, and enter your city before selecting "done." Attach your sensor to its corresponding object in your home! Repeat for all sensors.

5

## Get to Know your New System!

Check on real-time sensor and group activity and data anytime. Start to see patterns in 24-48 hours: **Green** = Normal, **Orange** = slight change (check-in), **Red** = significant change from normal and triggers a text alert. (Circles will remain grey until enough data is collected.)



ADDITIONAL SUPPORT ONLINE:

[www.homeexcept.com/support](http://www.homeexcept.com/support)

[support@homeexcept.com](mailto:support@homeexcept.com)